

# Fortum's Annual Report 2014

*Fortum is an energy company highly committed to sustainability. We strive to respond to the needs of our customers by generating, selling and distributing low-carbon electricity and heat and by offering energy-sector expert services.*

## Expert services

We offer a variety of operation and maintenance expert services to power plant owners and industrial customers. Our services and tools help our customers to boost the operational and maintenance efficiency of their plants and increase profitability. Additionally, we offer products and consulting services related to hydropower, nuclear safety and nuclear waste handling.

In 2014, we continued supplying ion exchange materials to the American EnergySolutions LLC in Japan. The ion exchange materials are used to purify the radioactive waters at the damaged Dai-ichi power plant in Fukushima.

We also continued combustion technology-related deliveries. For example, we received a follow-up order from Eesti Energia for a boiler modernisation of the Narva power plants. We

will supply a nitrogen oxides reduction system for seven boilers during 2014-2015. We also agreed to supply a nitrogen oxides reduction system for one boiler at a heat plant owned by the city of Iasi in Romania. In Poland, burner deliveries and combustion technology conversion projects continued at EDF's power plants in Krakow and Wroclaw.